



Quality Policy

Alide Hire Services works collaboratively with clients to deliver services that benefit communities and the places they live work and play.

Alide Hire Services is one of the leading Hire contractors in the South West region and have grown into a significant employer in the area offering a "best in class" service to clients in the Public, Commercial and Private sectors.

Our vision is to grow a sustainable, business by using our extensive knowledge and understanding Hire Industry to apply intelligent, cost effective solutions that help our customers.

As an organisation we are committed to providing an effective framework through which we deliver the highest quality services to our clients, a framework which is intended to drive continual improvement throughout the organisation; positively enhancing client satisfaction whilst addressing the needs of our shareholders.

Our aims are to:

- Implement processes and procedures to support Alide Hire Services in meeting client/contractual requirements whilst delivering our services consistently and to a high standard;
- Work collaboratively with our suppliers, partners and clients to ensure we deliver valued services to our clients and their customers;
- Use feedback to improve the services we deliver and the effectiveness of our QMS;
- Maintain continued development of our staff ensuring they have sufficient training, experience and knowledge to carry out their appointed tasks.

Quality objectives will be regularly reviewed by the management. They will be used as a measure of our performance, and amended if necessary, to ensure they are appropriate to the business and relevant to our customers.

Name of Safety Director: **Brett Thompson**

Date: **1st April 2021**

Signed:



Plant



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